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| **Article ID:** | 2020 |
| **Article Name:** | [2020]My oven is not heating in convection mode |
| **Topic Location:** | Cooking/Oven/Usage/Performance |
| **Meta-data:** | convection, not heating, fan, running |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

Please be aware that in certain programs the convection fan will be switched on without any heating, for example defrost mode. Also consider that even if you have selected the convection program with a delay start option the heating will not start until the fixed programmed time.

If after considering these options the heating still doesn’t work, you will have to get in touch with our service force to solve the problem.

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